Family Services Caseload Information

Family Services' caseload includes more than children in DCF custody. Family Services workers are assigned to supervise cases involving children under the supervision of the Family Court through a Conditional Custody Order. Family Services workers also work with families found to be at high or very high risk of future maltreatment (Family Support Cases). In the last year, the workload for our social workers has continued to rise.

Family Services Caseload Data									
Type of Case	**June 2014**	**June 2015**	**June 2016**	**May 2017**	**July 2018**	**Dec 2018**	**Feb 2019**	**April 2019**	**Aug 2019**
Family Support Cases (families)	411	465	455	553	499	494	505	559	516
In DCF Custody (children)	1,087	1,291	1,392	1,303	1,344	1,326	1,308	1,322	1,328
Conditional Custody Orders (children)	379	485	627	631	774	811	720	715	705
Youth on Probation/Delinquent No Custody (children)	152	108	178	180	203	248	265	290	312
Child Behavior – No Custody						43	34	38	59
Total Caseload	**2,029**	**2,349**	**2,652**	**2,667**	**2,820**	**2,922**	**2,832**	**2,924**	**2,920**

- Our caseloads per social worker are still significantly higher than the statutory target of 12 families to 1 social worker, or our internal target of 15 families per social worker.

- Our current average caseload ratio is 16 families to 1 Family Services worker however this varies dramatically around the state and does not include staff vacancies, or the decreased capacity created by staff in their training period.

- When vacancies and new staff capacity are considered as part of this equation, the caseload average is approximately 19 families to 1 Family Services worker.

- These ratios do not take into account family size – currently Family Services workers are averaging 23 children per staff member.

- Please also note, that due to an escalation of involvement with child behavioral issues without these children coming into custody – we are now including this number in our reports as it affects our caseload.

More detailed district office caseload data is available upon request.